

**Client Feedback Form for Total Home Frames**

The objective of this form is to improve our customer service and to make your building experience better for the next time.

Name: MARIO VALENTI-CLARKE House design: OWN  
 Job number: 21608 Date: 14-6-2018

Q1: How would you rate your overall experience of building with Total Home Frames/Milford Homes?  
 Satisfactory  Unsatisfactory

Comments :  
Very Happy.

Sales Satisfactory  Unsatisfactory

Comments :  
Friendly & Professional

Pre-Start & Selections Meeting Satisfactory  Unsatisfactory

Comments :  
EASY & RELAXED

Client Liaison with Submission to Council (planning & building) Satisfactory  Unsatisfactory

Comments :  
EASY

Construction Department Satisfactory  Unsatisfactory

Comments :  
EXCELLENT, VERY OBLIVING

Q2: Would you consider building with us again? Yes  No

Comments :  
ONLY IF WE WERE

Q3: Would you recommend us to your family & friends? Yes  No

Comments :  
WITHOUT HESITATION

Q4: Did the quality of your new home? Meet your expectations  Exceed your expectations

Comments :  
TICKED BOTH - NO DOUBTS

Q5: If suitable to you, may we please use this information from this form in our marketing material? Yes  No

Thank you for your valuable feedback and we look forward to building for you again in the future.  
 Total Home Frames